



ŠKODA
SIMPLY CLEVER

PRESS RELEASE

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ŠKODA AUTO extends new-car warranty and extended warranty as goodwill gesture

- › Extension of the manufacturer's warranty until 31 August 2020 at the latest
- › Due to the coronavirus crisis, the measure applies to all world markets except China

Mladá Boleslav, 7 May 2020 – In recent weeks, many ŠKODA customers have had limited opportunities to submit their warranty claims to ŠKODA dealers due to the effects of the Covid-19 pandemic. For this reason, ŠKODA AUTO is granting its customers an extension of the ŠKODA new car warranty and ŠKODA extended warranty as a gesture of goodwill. ŠKODA will soon be introducing this measure in all world markets with the exception of China.

Stanislav Pekař, Head of Aftersales at ŠKODA AUTO emphasizes: "We acknowledge the difficulties our customers are facing in light of the current Covid-19 pandemic, which is why we are offering a three-month warranty extension. With this measure, we are creating clarity for the planning of upcoming workshop visits to our ŠKODA contract partners in a quick, uncomplicated and decisive manner."

The ŠKODA warranty extension applies worldwide to all ŠKODA vehicles, with the exception of vehicles produced in China or for the Chinese market. The precondition is that the ŠKODA new car warranty or ŠKODA extended warranty is due to expire between 1.3.2020 and 31.5.2020. The period ends three months after the original ŠKODA new car warranty or ŠKODA extended warranty has expired or no later than 31 August 2020, whichever is first.

The mileage limitation of the ŠKODA extended warranty and other conditions, remain in effect throughout the warranty extension. If a ŠKODA new car warranty with mileage limitation has been issued in a market, this mileage limitation also remains in effect. If the extension of the ŠKODA new car warranty overlaps with the start of the ŠKODA extended warranty, the start of the ŠKODA extended warranty is delayed by three months at no extra charge.

This extension of the warranty periods as a gesture of goodwill is a onetime and voluntary concession on the part of the manufacturer without recognition of any legal obligation or commitment for the future.

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Source: ŠKODA AUTO

ŠKODA AUTO

- › is this year celebrating 125 years since the company was founded during the pioneering era of the automobile in 1895, making it one of the longest-established car manufacturers in the world.
- › currently offers its customers nine passenger-car series: the CITIGO, FABIA, RAPID, SCALA, OCTAVIA and SUPERB as well as the KAMIQ, KAROQ and KODIAQ.
- › delivered 1.24 million vehicles to customers around the world in 2019.
- › has belonged to Volkswagen Group since 1991. The Volkswagen Group is one of the most successful vehicle manufacturers in the world. In association with the Group, ŠKODA AUTO independently develops and manufactures vehicles, as well as components such as engines and transmissions.
- › operates at three locations in the Czech Republic; manufactures in China, Russia, Slovakia and India mainly through Group partnerships, as well as in Ukraine and Kazakhstan with local partners.
- › employs approximately 42,000 people globally and is active in more than 100 markets.
- › is pressing ahead with the transformation from a traditional car manufacturer to the 'Simply Clever company for the best mobility solutions' as part of the ŠKODA 2025 Strategy.